





Slapton Ley Volunteer Role

Role Title:	Visitor engagement assistant
When:	Summer
Commitment:	Flexible – half a day/ 1 day a week
Duration:	2 to 5 hours
Requirements:	<p>A friendly manner and an ability to deal with a range of enquiries from the general public. Local knowledge important, but also some familiarity with the Field Centre & National Nature Reserve. Duties might include:</p> <ul style="list-style-type: none"> • Engaging with visitors at a central location or roaming around walks and trails • Providing information about what we do through key messages • Providing a ‘face’ for the general public to interact with – providing local information and answering basic wildlife queries. • Managing Information display– keeping clean, sightings board neat and up-to-date, and publicity boards up-to-date. • Noting wildlife sightings and number of visitor engagements
What’s In It For You:	<p>An opportunity to help the Field Studies Council, an environmental education charity, and to support the local and tourist communities. The chance to develop your own knowledge of Slapton Ley by interacting with members of the public and colleagues alike. Another benefit of volunteering is all the tea, cake and lunches you can eat, provided by the fantastic kitchen team!</p>
Why We Want You:	<p>The Nature trails are very popular year round but the team at the Field centre struggle to find sufficient time to keep the quality standards high. Unfortunately we still have other jobs to do as well, so we need your help!</p>
Notes:	Assistance and training will be given where necessary.
For more information, contact:	<p>Alice Henderson – Regional Volunteer Co-ordinator volunteer.sl@field-studies-council.org 01548 580466/ 07734781374</p>

The Field Studies Council

The Field Studies Council is an independent environmental education charity committed to helping people, discover, explore, understand and be inspired by the natural world. Its network of centres provides day and residential courses for all ages from young children to retired adults from schools and communities throughout the UK. It also reaches many others through its publications and community-based programmes.

FSC Slapton Ley

	<p>Slapton Ley is situated in the coastal village of Slapton, and close to the largest freshwater lake in the south west of England. Dartmoor, Start Bay, farmed landscape, steep sided valleys and extensive reed beds provide a variety of teaching sites, as does the Slapton Ley National Nature Reserve which the FSC manages on behalf of Whitley Wildlife Conservation Trust.</p>
	<p>Slapton Ley Field Centre has developed an excellent reputation for the delivery of high quality Geography and Biology courses at 'A' level. We also provide courses for visiting university groups and individuals for professional development and leisure learning. The Field Studies Council strives to invest in training and development which will create the environment for staff to maximise their potential in taking FSC forward. First Aid and Health and Safety are compulsory requirements for the role of FSC Tutors', therefore new tutors will be offered in-house training, where necessary.</p>
	<p>Looking after our customers is of paramount importance and the Office, Kitchen, Household and Education teams all play their part in ensuring we offer outstanding customer service. The management of the Centre is inclusive, with everyone being expected to contribute and having the opportunity to develop their skills and experience.</p>
	<p>There are approximately 30 staff at the Centre, with about half living locally. All other staff are residential and live in shared accommodation within the village of Slapton. Slapton provides village amenities including a shop and 2 pubs as well as an active rural community within which the Centre and staff are fully involved.</p>